



POLICY AND DIRECTIVES		
Accessibility Policy		
ADM-GEN-6.o	Date Approved/ Resolution # January 16, 2017 2017 017	Date Revised:

Purpose of the Policy: To establish priorities and direction for staff regarding the removal of barriers for accessibility at the City of Thompson.

Review

The City of Thompson will continually review all policies, programs, services and new initiatives to ensure accessibility.

Communication

The City of Thompson will make information available in an accessible format or provide communication supports to people that consider a person’s specific needs.

Capital Projects

The City of Thompson will ensure that all major capital projects will be planned incorporating the City of Thompson’s Statement of Commitment within the Accessibility Plan.

Support Persons

The City of Thompson will not charge fees for a support person when they are accompanying a person with a disability and they are not partaking in municipal services or activities, but solely present to provide support to a customer with a disability.

Service Animals

The City of Thompson will welcome all persons and their service animals into all areas where the public is allowed unless prohibited by another law.

Where we cannot easily identify that an animal is a service animal, our staff may ask a person to provide documentation from a regulated health professional that confirms the person needs the service animal for reasons relating to their disability.

Assistive devices

The City of Thompson will permit people with disabilities to use their personal assistive devices while in the City's facilities.

In cases where the assistive device presents a significant and unavoidable health or safety concern or may not be permitted for other reasons, other measures will be used to ensure the person with a disability can access our goods, services or facilities.